

East Riding Progress Online Newsletter Article for Town & Parish Councils

Do you need help to get online and don't know where to start or do you just want to improve your digital skills?

The new **East Riding Progress Online** provides easy access to our local and national directory of digital help, support and training programmes. It identifies resources available to you based on your answers to a set of 8 simple triage questions and shows you where the nearest location is for you to get the help you need using just your post code.

East Riding Progress Online helps you find the right help for your digital needs more easily and if you use your local library you can do all of this for free. East Riding Libraries can help you get online and stay online safely whether you have your own device or an internet connection or not.

How does it work?

Just visit [Progress Online - East Riding \(hoopd.co.uk\)](https://hoopd.co.uk) the tool will:

- **Assess your needs:** Answer a few simple questions, and the tool understands your unique digital inclusion needs whether you are a beginner or want to improve digital skills you already have.
- **Tailor recommendations:** Based on your responses, it provides personalised recommendations for East Riding based resources, training, and help - all at your fingertips.
- **Free and accessible:** The tool is completely free, ensuring that everyone can use and benefit from it.

Who can use it?

East Riding residents:

Anyone can use the tool. You can use it for yourself or someone else or ask someone to do it for you such as friends or family. You can also go to any East Riding Library and they will do it with you.

Any front-line service staff:

If you work in any East Riding front line service such as libraries, health centres or community hubs, this tool enables you to connect residents with the right digital support to get and stay online safely. It's quick and simple to use and sign posts to exactly what service people need to get and progress online.

Community, voluntary and social enterprise sector:

We've designed this tool for the broader community. Community organisations, volunteers, and advocates can use it to support our residents by linking them to the digital help and support they need to progress and have safe and fair access to the internet.